

Pet Security Deposit ... Policy, Behavior Guidelines, Damage & Information

At Fire Mountain we are proud to welcome you and your dog as our guests. Man's best friend can be an absolute joy to have with you during your stay in the Highlands since there are so many wonderful things for both of you to do together during your stay! Along with our welcome comes a joint responsibility that we all have to ensure that your dog does not cause displeasure or harm to other guests and that your dog does not cause damage in any way at Fire Mountain. To accomplish our part of this joint responsibility we provide the following **Pet Security Deposit ... Policy, Behavior Guidelines, Damage & Information** that we will administer and that we request your agreement and compliance with.

Please remember that your dog is in a new environment and that no matter how well behaved your dog may be at home you may find that your dog may act differently here at Fire Mountain, sometimes much to your embarrassment, for a number of reasons. Simply being in a new environment with new accommodations, new smells, other new dogs, new wildlife and new people can make your dog act differently than normal. Therefore we encourage you to take more care than normal regarding your dog's behavior and we offer some helpful guidelines to accomplish this along with some helpful information to aid in this effort while you are here at Fire Mountain.

Policy Dogs only, one dog only, in certain Cabins only, weight of 80 pounds or less, house trained, over one year in age, \$150.00 Pet Security Deposit paid at check-in, and a \$25.00 per day pet tariff. Approval to bring your pet must be obtained at the time of making your reservation and your pet must be confirmed in your reservation confirmation letter by name. We must see your pet when you arrive and prior to check-in. If you are not in compliance with this policy we will not be able to check-in your party.

Behavior Guidelines While at Fire Mountain your dog must be on lead within 50 yards of any structure and at all times if your dog is not trained and will not obey your verbal commands. Make sure your dog relieves itself away from all paths, trails and roads and at least 50 yards from any structure or you are expected to clean up thoroughly after your dog at the time a mistake happens. We ask that you do not leave your pet unattended in your Cabin because the surroundings are new and unfamiliar to your dog and may cause him to become upset and destroy property he normally would not destroy or to bark and disturb your neighbors. You also run the risk of his escaping. If a maid should open the door to provide maid service in your Cabin, your dog may see this as a chance to find you and escape, or worse, he may attack the maid out of fear. If you are confident that your dog will be safe, not damage property or bother other guests and staff in your absence and are willing to deal positively with any negative consequences, management is ok about your leaving your dog unattended for a short period of time each day and we request that your dog be left in his crate or confined to your Cabin bathroom with some favorite toys. Other guests may not be as pet friendly as you are and we ask that you please respect the desire of other guests for quiet and unbothered enjoyment while at Fire Mountain. Your dog must not bark and disturb other guests or to cause other dogs on the mountain to start barking. Your dog must not bother other guests by licking or jumping on them. If your dog disturbs or exhibits aggressive behavior toward other guests and/or their dogs you may be requested to depart Fire Mountain. If necessary, your pet may be removed and placed in a kennel by staff. Your dog is not allowed on the road system at Fire Mountain except when crossing the roads with you. Our golf carts as well as vehicles coming and going could severely injure your dog. Do not put food or water outside for your dog as it will attract wild animals. Your pet is permitted only in your accommodation and on the grounds.

Damage At Fire Mountain we have zero tolerance for damage to property of any kind. We expect that there will be absolutely no damage incurred by you or your pet during your stay. We expect you and your pet to treat your Cabin as if it were your own and to leave your Cabin clean, neat and undamaged at check-out. Do not bath or rinse off your dog inside of your Cabin in the jacuzzi tub, shower or sink. Use a hose outside and leash your dog to the porch while drying.

Information After your departure your Cabin will be prepared for the next guests by our housekeeping staff. At that time a determination is made regarding your Pet Security Deposit. Then a letter will be forwarded to you by mail along with your Pet Security Deposit receipt. Breach of the above Policy or Behavior Guidelines or Damage of any kind will result in full forfeiture of your pet security deposit. You agree to be responsible for all property damages and or personal injuries resulting from your pet. Fire Mountain reserves the right to charge your guestroom account commensurate to the cost of any damages. Since we have hundreds of acres to roam there is plenty of room for you to run and play with your dog. We suggest that the larger pasture areas are perfect for this except for the pastures that contain the cows during summer and fall season as you have to watch where you step and because the cows could be spooked by your dog.

We are very proud at Fire Mountain that we are pet friendly and we are very happy that you are spending time on top of Fire Mountain in this great environment with your dog. I have read and agree to the above **Pet Security Deposit ... Policy, Behavior Guidelines, Damage & Information**.